

News From the Chief Development Officer

ValleyHospitalFoundation.org

## Valley's New Patient Services Tools Offer the Latest in Convenience

The quest for convenience is growing in the world of healthcare today. A wave of new timesaving technologies is allowing Valley to meet this need by introducing new tools and services that not only improve the quality of care, but also enhance the patient experience.

If you have visited ValleyHealth.com lately, you may have noticed a different look and new functionality. This updated website was recently launched to help patients and families get the care and information they need more efficiently. The site allows you to make an appointment, save a spot at all Valley Medical Group walk-in centers and reserve a time to be seen in our Emergency Department. The site also features user-friendly information on our doctors, including star ratings and comments compiled from patient feedback.



Valley recently partnered with **DispatchHealth** to offer on-demand healthcare for patients in the comfort of their own homes. Imagine coming down with the flu and not having to travel for treatment! With this new service, patients can stay home and make one call to DispatchHealth (201-882-7527). Shortly thereafter, a board-certified physician assistant or a nurse practitioner and a medical technician come to your door with tools to treat your illness. Plus, it's a service covered by most insurance carriers. *continued on next page*

## RON GARNER AND HIS 20 YEARS OF GIVING

**T**oday we are inspired by Wyckoff resident **Ron Garner**. A longtime believer in the power of philanthropy and community, Ron has been contributing to Valley for almost 20 years.



Most of Ron's generous gifts supported Valley Home Care's *Butterflies*, the only comprehensive pediatric in-home program in northern New Jersey serving children and adolescents with progressive, life-threatening illnesses. Gifts like Ron's allow Valley Home Care's *Butterflies* team to meet a variety of healthcare needs – case management, rehabilitation therapy, counseling, advance care planning, and symptom management, to name a few. We recently asked Ron what motivates him to give to Valley year after year:

*"I have been fortunate enough to be able to give, and therefore I feel a moral sense of obligation to do so,"* he explains. *"I choose to give to Valley because I feel personally connected to it – both of my daughters were born here, and Valley is part of my community."*

Ron is a testament to the ongoing goodwill of the Valley community. Thanks to Ron and other big-hearted donors like him, Valley has been able to expand the reach of *Butterflies* to more families, inspiring others to give and to help more children with each passing year.

#GIVING  
TUESDAY | 12.3.19



The next #GivingTuesday falls on  
**December 3, 2019.**

GivingTuesday is a worldwide event of positive change through philanthropy: a global day of giving that harnesses the collective power of individuals, communities and organizations. This GivingTuesday, be the change you wish to see in the world through a gift to The Valley Hospital Foundation. Help Valley make a difference in the health and wellbeing of our patients through your generosity.



To stay updated with the latest news about The New Valley Hospital, please visit [TheNewValleyHospital.com](http://TheNewValleyHospital.com). You may also contact the Foundation directly at 201-291-6300.



continued from front page



More and more patients are searching for their Valley provider online, although some still prefer to book appointments by phone. Now, Valley has introduced another new tool to simplify the patient experience: a “one-call-does-it-all” phone number. If you want to schedule an appointment with a Valley clinician and do not know where to start, just dial **1-800-VALLEY-1 (1-800-825-5391)**. A navigator from Valley’s new **Access and Navigation Center** will conveniently schedule your appointment or can help identify a Valley physician specific to your medical needs.

For those who know they are due for a colonoscopy, Valley has a direct tool. With Valley’s **Fast Track Screening Colonoscopy**, you can simply call a nurse navigator at 201-389-0808 to determine if you can schedule an appointment without a specialist’s referral.

These timesavers are just a glimpse of some of the new patient-centered services that Valley continues to design to improve the overall healthcare experience. Philanthropy plays a role in enhancing the investment Valley makes in new services for you! As more innovations enter the healthcare market, Valley will harness the latest technologies to provide the highest-quality and most convenient care.

Thank you for your ongoing support! I wish you a safe and healthy summer!

With great appreciation,

Handwritten signature of David J. Bohan in black ink.

David J. Bohan  
Vice President and Chief Development Officer  
The Valley Hospital Foundation

If you made a gift in 2018, you should have received your annual philanthropic “Check-up” by now. We hope you enjoyed reviewing your personalized donor report and the password-protected website, and that you were able to see the role your generosity has played in meeting the needs of our northern New Jersey community. If you misplaced your log-in information, contact the Foundation at [VHF@ValleyHospitalFoundation.org](mailto:VHF@ValleyHospitalFoundation.org) or 201-291-6300.



# RECENT ACCOLADES



The Valley Hospital has been named among the **World's Best Hospitals** by *Newsweek*. The World's Best Hospitals list recognizes the top 1,000 hospitals across 11 countries based on recommendations from medical professionals, patient survey results and medical performance indicators. Valley ranked 104th – *and was one of only five New Jersey hospitals* – on the inaugural list for 2019.

The Valley Hospital has once again been awarded an **A for patient safety** from **The Leapfrog Group**. Valley was the only hospital in Bergen County to earn an A, marking the 14th time that we have received this prestigious recognition. Of the approximately 2,600 hospitals graded nationwide, Valley was one of 832 hospitals – or the top third – to earn an A, ranking Valley among the safest hospitals in the country.



For the fourth consecutive year, Valley has received national accolades for sustainability practices from **Practice Greenhealth**, the nation's leading organization dedicated to environmental sustainability in healthcare. Valley received the **Greenhealth Emerald Award**, which recognizes healthcare facilities that are setting the standard in eliminating mercury, reducing and recycling waste, sustainable sourcing and other areas.



Valley has been recognized with the **2019 Environmental Leadership Medal** by the **Commerce and Industry Association of New Jersey (CIANJ)**. As featured in the April 2019 issue of CIANJ's *COMMERCE* magazine, the award recognizes organizations across the state with a proven commitment to environmental stewardship, sustainability, energy conservation and recycling.



The Valley Hospital has been recognized with the **2019-2020 American Association for Respiratory Care (AARC) Apex Recognition Award** for their continued best practices in respiratory care for a second consecutive time. Valley is the only hospital in Bergen County and one of 16 organizations nationwide to receive this distinction.



Valley Health System has been named among the **top employers** in New Jersey by **Forbes**. Valley was one of only 72 employers across the state – *and only eight hospitals and health systems* – to be included on the list.

## AUXILIARY ANNOUNCEMENTS



The Auxiliary proudly celebrated its 75th Anniversary on April 18, 2019, with a champagne brunch hosted by the Foundation and attended by 250 members. The Auxiliary completed its prior pledge in January of 2019. Since then, they have adopted a new \$3.1 million pledge to establish the Pediatric Section of the Emergency Department in The New Valley Hospital and Valley Home Care's endowment for *Butterflies*, a pediatric in-home palliative and hospice care program. The Auxiliary made its first payment toward this new pledge at its Annual Luncheon and Meeting on June 19, 2019. The keynote speaker was Pat Battle, Co-Anchor of NBC 4 NY's "Weekend Today in NY!"

### SAVE THE DATE

Mark your calendars for the **Valley Ball** scheduled for Saturday, October 26, 2019, at the beautiful Rainbow Room in NYC.

The **Tree of Light Ceremony** is planned for December 1, 2019, in the Shotmeyer Lobby.

For information and registration for these and other VHA events, visit:  
<https://www.valleyhealth.com/services/auxiliary/auxiliary-events-meetings> or call 201-447-8136.

